1. What is the main concern in the definition phase of development process?

Definition phase focus on understanding what the client is trying to achieve with the project.

1. How do we verify our activities during the definition phase?

By validating our activities against the analysis principles. For example: examining the information domain, using models, applying partition, reviewing the essential and implementation view of the software.

1. How do we make sure mutual understanding with the customer?

By eliciting requirements from the clients. This practice is known as collecting requirements of a system from the customers. This can be done in form of Question & Ask sessions, or through various technique such as facilitated application specification techniques (FAST), or quality function deployment (QFD).

The methods have their advantages and limitations, which should be used accordingly.